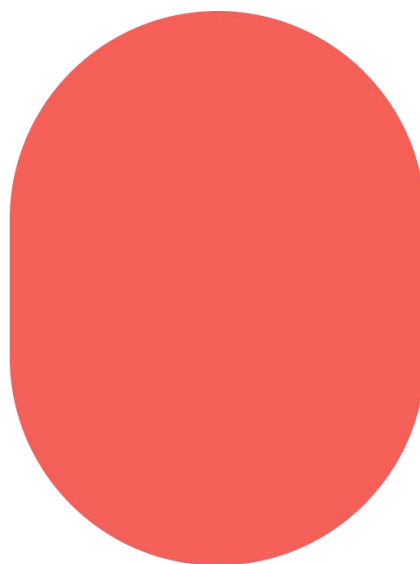
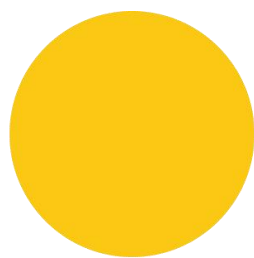


Accessibility statement

June 3, 2025



Information in accordance with the Accessibility Act (BaFG)

Accessibility Statement

feratel media technologies AG strives to make the TOSC5 website widget accessible in accordance with the Accessibility Act (BaFG) as amended to implement Directive (EU) 2019/882 of the European Parliament and of the Council of 28 June 2025 on the accessibility of websites and mobile applications.

This accessibility statement applies exclusively to the TOSC5 website widget (booking and information widget) integrated on this website.

Status of compatibility with the requirements

The TOSC5 website widget is partially compliant with conformity level AA of the "Web Accessibility Guidelines – WCAG 2.1" or with the applicable European standard EN 301 549 V 3.2.1 (2021-03) due to the following incompatibilities and exceptions.

Non-accessible content

The content listed below is not accessible for the following reasons:

a) Incompatibility with the BaFG

- C.9.1.1.1 – For some non-text content presented to users, there is no equivalent text alternative that serves the same purpose.
- C.9.1.3.1 – In some cases, information, structure, or relationships conveyed through the presentation of pages cannot be programmatically determined (or are not available via text).
- C.9.1.3.2 – In some instances where the order in which content is presented affects its meaning, this order is only visual and not structural.
- C.9.1.4.3 – The visual presentation of text and images containing text does not always meet the required minimum contrast ratio, except for the exemptions provided in the regulations (e.g., logos).
- C.9.1.4.10 – Content that does not require a two-dimensional layout (such as data tables or maps) is not reflowed when resized.
- C.9.2.1.1 – Some features cannot be operated through a keyboard (or an equivalent input interface).
- C.9.2.2.2 – Some animations, blinking, scrolling, or auto-updating information are automatically started, last longer than five seconds, or are presented simultaneously with other content, and there are no mechanisms to stop or hide them.
- C.9.2.4.3 – On some web pages that can be navigated sequentially and where navigation order affects meaning and functionality, some focusable objects do not receive focus in an order that preserves their meaning and operability.
- C.9.2.4.6 – Headings and/or labels do not sufficiently describe the content or functionality.
- C.9.3.3.2 – In some cases, no labels or instructions are provided when user input is required.

- C.9.4.1.2 – In some instances, user interface components (including form elements, links, and script-generated components...) do not have their name, role, status, properties, and values correctly set or updated, or assistive technologies and users are not notified of changes.
- C.9.4.1.3 – In some cases, status messages are not presented to users in a way that assistive technologies can interpret them without shifting focus.

b) Disproportionate Burden

Implementing the PDFs contained in the TOSC5 website widget in an accessible manner and creating the accessibility statement in plain language currently represents a disproportionate burden. They are therefore an exception.

c) The content does not fall within the scope of the applicable legislation

A sign language version is not mandatory under the applicable legislation.

Preparation of this accessibility statement

This accessibility statement was issued on June 3, 2025.

The assessment of the compatibility of the TOSC5 website widget with the BaFG for the implementation of the requirements of Directive (EU) 2019/882 was carried out in the form of a review according to WCAG 2.1 at conformity level AA in May 2025.

This statement was updated on June 3, 2025.

Feedback and contact details

The offers and services via the TOSC5 website widget are continuously improved, updated and expanded. Usability and accessibility are very important to us.

If you notice any barriers that prevent you from using our TOSC5 website widget – issues not described in this statement, deficiencies in compliance with accessibility requirements – please let us know by email. We will review your request and contact you as soon as possible.

Please send us all messages and suggestions to [\[EMAIL\]](#). Please describe the problem and provide us with the URL(s) of the affected website or document.

Contact:

- E-mail: [\[e-mail address\]](#)
- Phone Number: [\[phone number\]](#)
- [\[any other contact information\]](#)

We will review your request and get back to you within [\[number of days\]](#) of days.

Enforcement

If you do not receive satisfactory answers from the above-mentioned contact option, you can contact the Social Ministry Service, Upper Austria Regional Office by means of a complaint.

Contact:

- Gruberstraße 63, 4021 Linz
- Phone: 0732/7604-0
- Fax: 0732/7604-4400
- E-mail: post.oberoesterreich@sozialministeriumservice.at

The complaints are examined by the Ministry of Social Affairs to determine whether they relate to violations of the requirements of the Accessibility Act, in particular deficiencies in compliance with accessibility requirements, by the federal government or an entity attributable to it.

If the complaint is justified, the Ministry of Social Affairs shall make recommendations for action to the Federation or the legal entities concerned and propose measures to remedy the existing deficiencies.